

Scope of Work

Project: Visa Management System with Online Application and Payment Gateway Integration

1. Objective

To design and develop a Visa Management System that enables users to apply for visas online, pay fees, and track their visa applications. The system will streamline the visa application process for users and administrators alike, ensuring a smooth and user-friendly experience.

2. Overview of Features

The system will include the following features:

2.1. Visa Management

- **Dynamic Visa Information:**
A module where admins can manage different types of visas (tourist, business, etc.) with details like visa requirements, documents needed, and processing times.
- **Visa Types & Fees:**
Configure multiple visa types with associated fees, based on country of origin, visa duration, and other relevant factors.
- **Visa Status Tracking:**
Allow applicants to check the real-time status of their visa applications.

2.2. Online Visa Application

- **User Registration & Login:**
Users can register or log in using their email or mobile number to apply for visas.
- **Online Application Form:**
A dynamic form for users to apply for visas, with fields like:
 - Personal Information (Name, DOB, Passport Number, Nationality, etc.)
 - Visa Type Selection (with dynamic fees based on country and visa type)
 - Upload Required Documents (Passport, Photograph, etc.)
- **Document Management:**
Admins can manage uploaded documents for each application, and users can view which documents have been submitted or need revisions.
- **Email & SMS Notifications:**
Automated notifications for users and admins at key stages of the application process (submission, approval, rejection, etc.).

2.3. Fees & Payments

- **Dynamic Fee Structure:**
Fees will be calculated dynamically based on visa type, country of origin, and other relevant factors.
- **Payment Gateways Integration:**
Integrate multiple payment gateways (e.g., PayPal, Stripe, local banking systems) to allow users to pay fees securely online. This should include:
 - Multi-currency support based on the user's country.
 - Secure payment processing with encryption and SSL certification.

2.4. Admin Dashboard

- **Application Management:**
Admins can view, approve, reject, and manage visa applications.
 - Filter applications by visa type, country, status (pending, approved, rejected), etc.
 - Track pending, approved, and rejected applications in real-time.
- **Fees Management:**
Admins can configure visa fees for each visa type and country, and apply discounts if needed.
- **User Management:**
Admin panel to manage users, their applications, and communication logs.
- **Reports & Analytics:**
Generate reports on visa applications, payment details, refunds, and track system performance.

2.5. Frontend Features

- **Visa Information Pages:**
A user-friendly section where users can browse and find detailed information about different visa types and application processes.
- **Mobile-Responsive Design:**
Ensure the website and application are fully responsive, working smoothly across desktops, tablets, and mobile devices.
- **Multi-Language Support:**
Provide language options for global users, ensuring easy navigation and comprehension.

3. Technical Details

- **Frontend:**
 - HTML5, CSS3, JavaScript, with a responsive framework (Bootstrap or CSS).

- **Backend:**
 - PHP (Laravel framework or similar).
- **Database:**
 - MySQL/PostgreSQL to manage visa applications, user information, and payment data.
- **Payment Gateway Integration:**
 - Integrate with major payment gateways like PayPal, Stripe, and local banking payment systems as needed.
- **Security:**
 - SSL for secure data transmission.
 - Encryption for sensitive user data and payment information.
 - XSS and CSRF protection.

4. Deliverables

- Fully functional Visa Management System with online visa application capabilities.
- Admin Dashboard for managing visa applications, fees, payments, and users.
- Integration with multiple payment gateways.
- Dynamic forms for user applications and document uploads.
- User-friendly frontend for visa information and online application.
- Mobile-responsive design.
- SEO-friendly URLs and metadata.

5. Timeline

- **Project Kickoff:** 03rd October 2024
- **Database & Backend Setup:** 12 Working Days
- **Frontend Design & Development:** 12 Working Days
- **Payment Gateway Integration:** 1 Working Days
- **Testing & Bug Fixing:**
- **Final Delivery:** 25 Working Day

6. Post-Deployment Support

- **Bug Fixing:**

Provide one month of post-launch bug fixes to ensure everything runs smoothly.
- **Training:**

Offer training for the client's team on how to use the admin dashboard and manage applications.

- **Maintenance:**
Optional maintenance package for regular updates, security patches, and backups.

7. Pricing and Payment Terms

- Total Project Development Cost: **[Rs.55000/-]**
- Payment Schedule:
 - 25% Project initiation. (Rs. 13750 + GST = Rs.16225)
 - 50% Completion of core features & testing. (Rs. 27500 + GST = Rs.32450)
 - 25% Final delivery and client approval. (Rs. 13750 + GST = Rs.16225)
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Additional Services

Cost of SSL will be Rs. 5945/- Along with 2nd Approval (Rs.7015)

Cost of Hosting Server to Rs.7500/- Along with 2nd Approval (Rs.8850)

Gst @18% Applicable on all of the Above

All Payments to be in favour of G Tech Web Marketing Pvt. Ltd.